1. Presented business leaders with cost-benefit and return-on-investment estimations to drive project planning and execution.
2. Documented procedures and business processes and shared information with appropriate stakeholders.
3. Applied knowledge of data modeling and statistical analysis to note trends and draw conclusions.
4. Evaluated and adopted new technologies to address changing industry needs.
5. Enhanced and reconstructed computer systems resulting in [Number]% increased efficiency for business end-users.
6. Helped improve [Area] operations by showing clear connection between current policies and business results.
7. Collaborated closely with upper management to drive strategy through development and implementation of new processes.
8. Oversaw installation of software programs and hardware systems to meet [Type] requirements.
9. Led and audited international subsidiaries and operational processes to mitigate risks.
10. Mapped processes to holistically examine business flow and identify improvement opportunities.
11. Developed flowcharts and diagrams to describe and lay out logical operational steps.
12. Assessed business needs and problem areas to create focused solutions like [Result].
13. Boosted information sharing by enhancing interfaces between computer systems.
14. Monitored employee tasks, evaluating information processing and performance to gauge business functions and inefficiencies.
15. Guided divestiture activities, drawing on deep understanding of various internal operational processes.
16. Delivered in-depth [Software] training, imparting knowledge of best practices for protecting data and minimizing errors.
17. Organized system infrastructure documentation and operating procedures, strengthening controls and enhancing overall performance.
18. Resolved malfunctions with systems and programs through troubleshooting.
19. Reviewed performance benchmarks and established metrics for future tracking.
20. Planned and conceived computer systems using information engineering, data modeling and structured analysis.